# ORDINANCE (AS AMENDED) CITY OF NEW ORLEANS

CITY HALL: October 19, 2006

CALENDAR NO.: <u>26,276</u>

#### NO. 22444 MAYOR COUNCIL SERIES

BY: COUNCILMEMBERS MIDURA, FIELKOW, HEAD, THOMAS, CARTER, HEDGE-MORRELL AND WILLARD-LEWIS

AN ORDINANCE to amend Chapter 2 of the Code of the City of New Orleans to add Article XIII relative to the Office of Inspector General (OIG); to establish the OIG pursuant to Section 9-401 of the Home Rule Charter of the City of New Orleans; to provide for the powers, duties, and functions of the OIG and the Inspector General; and otherwise to provide with respect thereto.

#### SECTION 1. THE COUNCIL OF THE CITY OF NEW ORLEANS HEREBY

- 2 ORDAINS That Article XIII of Chapter 2 of the City Code is hereby ordained to read as follows:
- 3 Article XIII. Office of Inspector General (OIG).
- 4 Section 9-1120. Office of Inspector General.

# 1. Creation of the City of New Orleans Office of Inspector General

- Pursuant to Section 9-401 of the Home Rule Charter of the City of New Orleans, this
- ordinance establishes the City of New Orleans Office of Inspector General (OIG).

# 8 2. Purpose

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- 9 The purpose of this Section is to establish a full time program of investigation,
- internal audit, and performance review to provide increased accountability and
- oversight of entities of city government or entities receiving funds through the city
- and to assist in improving agency operations and deterring and identifying fraud, abuse,

and illegal acts. Further, the OIG shall assist management in the establishment of affected systems of control.

# 3. Appointment

- a) The appointing authority for the Inspector General (IG) shall be the Ethics
   Review Board.
- b) The Ethics Review Board shall convene within 60 days of a vacancy in the position of Inspector General or within 60 days of the effective date of this ordinance to initiate the national search for the Inspector General.
- c) The appointing authority shall conduct a nationwide search to fill the position of Inspector General. The appointing authority will also recommend the annual salary of the IG, pending Civil Service Commission approval.
- d) In case of a vacancy in the position of Inspector General, the chairperson of the appointing authority may appoint the deputy inspector general, assistant inspector general, or other Office of Inspector General (OIG) management personnel as interim Inspector General until such time as a successor Inspector General is appointed. The appointing authority may by majority vote of all members overrule the chairperson's appointment and appoint an alternative candidate with majority approval.
- e) The Inspector General is to be selected without regard to political affiliation and on the basis of integrity, capability for strong leadership, and demonstrated ability in accounting, auditing, financial analysis, law, management analysis, public administration, investigation, criminal justice administration or other closely related fields. In addition, the Inspector General should possess demonstrated

| 36 |    | knowledge, skills, abilities and experience in conducting audits and               |
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| 37 |    | investigations.  |
| 38 | f) | Qualified candidates for Inspector General shall be a person who:                  |
| 39 |    | a. Has at least five years of experience in any one, or combination, of the        |
| 40 |    | following fields:  |
| 41 |    | i. As a federal law enforcement officer;   |
| 42 |    | ii. As a federal or state court judge;   |
| 43 |    | iii. As a licensed attorney with expertise in areas of audit and                   |
| 44 |    | investigation of fraud, mismanagement, waste, corruption, and                      |
| 45 |    | abuse of power;  |
| 46 |    | iv. As a senior level auditor or comptroller;                                      |
| 47 |    | v. Supervisory experience in an investigative public agency similar to             |
| 48 |    | an Office of Inspector General.  |
| 49 |    | b. Has a four-year degree from an accredited institution of higher learning        |
| 50 | g) | Highly qualified candidates in addition to the minimal qualifications contained in |
| 51 |    | this section shall be a person who:  |
| 52 |    | a. Has managed and completed complex investigations involving allegations          |
| 53 |    | of fraud, theft, public corruption, deception and conspiracy;                      |
| 54 |    | b. Has demonstrated the ability to work with local, state and federal law          |
| 55 |    | enforcement agencies and the judiciary; or   |
| 56 |    | c. Has an advanced degree in law, accounting, public administration, or other      |
| 57 |    | relevant field.  |
| 58 | h) | A former or current elected official or employee of New Orleans city government    |

may not be appointed Inspector General within two years following that individual's period of service. Notwithstanding the foregoing restriction, staff members of the OIG who have served in the office for two or more years may be immediately eligible for appointment to the position of Inspector General. The Inspector General should hold at appointment, or be required to obtain within a time certain after appointment, certification as a Certified Inspector General. Other professional certifications such as certified public accountant, certified internal auditor, and certified fraud examiner are recommended. A former or current elected official or employee of the State of Louisiana or its political subdivisions may not be appointed Inspector General within two years following that individual's period of service.

i) The Inspector General and staff members are prohibited from qualifying or running for elective municipal office within two years of leaving their positions.

#### 4. Term of Office

The Inspector General is appointed for a term of four years, which may be renewed at the discretion of the appointing authority.

#### 5. Abolition of and Removal from Office

a) Following a public hearing by the appointing authority, the Inspector General may be removed from office for cause by 2/3 supermajority vote of the entire membership of the Ethics Review Board, which must then publicly report the reasons for removal to the City Council. Causes for removal may include abuse of power or authority, conviction of a state or federal felony, or entry of a guilty or nolo contendere plea to a state or federal felony charge, politically driven

| 82  | discrimination, ethical misconduct in office, unprofessional conduct, and other            |
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| 83  | acts tarnishing the integrity of the OIG.  |
| 84  | b) Following a public hearing, the OIG may be abolished by a 2/3 supermajority             |
| 85  | vote of the entire membership of the City Council.   |
| 86  | 6. Resources   |
| 87  | a) The OIG shall be funded by an annual appropriation by the City Council in an            |
| 88  | amount sufficient to cover its operations.   |
| 89  | b) The Inspector General shall prepare and transmit its operating budget annually to       |
| 90  | the Chief Administrative Officer, identifying in the budget all proposed                   |
| 91  | expenditures.  |
| 92  | 7. Organizational Placement  |
| 93  | The OIG is operationally independent from the New Orleans City Council, Ethics             |
| 94  | Review Board, and Office of the Mayor. "Operationally independent" shall be defined as     |
| 95  | follows: "not preventing, impairing, or prohibiting the Inspector General from initiating. |
| 96  | carrying out, or completing any audit, investigation or review."                           |
| 97  | 8. Records Disclosure  |
| 98  | Records of the OIG shall be exempt from public disclosure to the extent permitted by       |
| 99  | law. Unauthorized disclosure of information by the IG is subject to review and             |
| 100 | disciplinary action by the appointing authority.   |
| 101 | 9. Reporting the Results of Inspector General Findings                                     |
| 102 | a) The IG shall report its recommendations and results of its findings to the Ethics       |
| 103 | Review Board.  |

- b) Prior to concluding a report or recommendation, which contains findings as to the person or entity being reported or who is the subject of the recommendation, the IG shall provide the affected person or entity a copy of the report or recommendation.
- c) Such person or entity shall have 30 working days to submit a written explanation or rebuttal of the findings before the report or recommendation is finalized, and such timely submitted written explanation or rebuttal shall be attached to the finalized report or recommendation.
- d) This section shall not apply when the Inspector General, in conjunction with the District Attorney or U.S. Attorney, determines that supplying the affected person or entity with such report will jeopardize a pending criminal investigation.

#### 10. Annual Reports

The Inspector General shall report on the OIG's activities for the preceding calendar year to the Ethics Review Board on or before March 31<sup>st</sup> of each year by line item matters undertaken, costs incurred, costs recovered, matters concluded, and results. The report shall describe accomplishments of the Office of Inspector General. Copies of the report shall be provided to the City Council and Mayor, as well as any oversight bodies interested in the activities of the OIG. Upon issuance, members of the media and the public shall be promptly advised of the issuance of the report. Such reports will be provided to their representatives upon request.

# 11. Authority

The Office of Inspector General is authorized to engage in the following specific functions:

a) Audit, evaluate, investigate, and inspect the activities, records, and individuals 127 with contracts, procurements, grants, agreements, and other programmatic and 128 financial arrangements undertaken by city government and any other function, 129 130 activity, process, or operation conducted by city government. b) Conduct all necessary investigations. 131 c) Audit the economy, efficiency and effectiveness of city government 132 operations and functions and conduct reviews of city government's 133 performance measurement system. 134 d) Review the reliability and validity of the information provided by city 135 government performance measures and standards. 136 e) Initiate such reviews or audits of city government as deemed appropriate. 137 f) Receive and investigate complaints from any source or upon its own initiative 138 conduct investigations concerning alleged abuses, frauds and service 139 deficiencies including deficiencies in the operation and maintenance of 140 facilities. 141 g) Engage in prevention activities, including but not limited to: review of 142 legislation; review of rules, regulations, policies, procedures, and transactions; 143 training and education. 144 h) Conduct joint investigations and projects with other oversight or law 145 enforcement agencies. 146 i) Issue reports and recommend remedial actions to be taken by the City 147

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Council, the Office of the Mayor, or municipal department or agency heads to

149 overcome or correct operating or maintenance deficiencies and inefficiencies that were identified by the OIG. 150 j) Issue public reports as set forth in sections 9 and 10. 151 152 k) Monitor implementation of recommendations made by the OIG and other audit agencies. 153 1) Establish policies and procedures to guide functions and processes conducted 154 by the OIG. 155 m) Attend any meetings held by City Council, the Office of the Mayor, or any 156 other city department or agency with third parties regarding contract 157 negotiations or the procurement of goods or services. 158 n) Maintain information regarding the cost of investigations and cooperate with 159 appropriate administrative and prosecutorial agencies in recouping such costs 160 from nongovernmental entities involved in willful misconduct. 161 o) Require reports from the office of the Mayor, City Council, or City 162 Departments and Agencies regarding any matter within the jurisdiction of the 163 Inspector General. 164 p) Upon credible information of corruption or fraud, the Inspector General shall 165 notify the appropriate law enforcement agencies. Subsequent to notifying the 166 appropriate law enforcement agency, the Inspector General may assist the law 167 enforcement agency in concluding the investigation. Upon detecting a 168 violation of one of the ordinances of the state or local ethics code, the OIG 169

may file a complaint with the state or local Ethics Board.

- q) The Inspector General shall be notified in writing prior to any meeting of a selection of negotiation committee where any matter relating to the procurement of goods or services by the city is to be discussed. The notice required shall be given to the Inspector General as soon as possible after a meeting has been scheduled, but in no event later than twenty-four hours prior to the scheduled meeting. The Inspector General may attend all duly noticed city meetings relating to the procurement of goods or services as provided herein, and may post questions and raise concerns consistent with the functions, authority and powers of the Inspector General. An audio recorder may be utilized to record all selection or negotiation committee meetings attended by the OIG.
- r) Do all things necessary to carry out the functions set forth in this section.

#### 12. Powers

The OIG shall have access to all records, information, data, reports, plans, projections, matters, contracts, memoranda, correspondence, and any other materials of the City Council, Mayor's Office, and all City departments and agencies, or any other organization involved in any financial or official capacity with city government that is necessary to facilitate a financial audit, a performance/operational audit, or investigation.

#### 13. Professional Standards

Standards for initiating and conducting audits, investigations, inspections, and reviews by the Office of Inspector General will conform to professional standards for Offices of Inspector General such as those promulgated by the Association of

Inspectors General. The OIG shall develop an operations manual available to the public that contains such standards.

# 14. Physical Facilities

The city shall provide the OIG with appropriately located office space which shall be located in close proximity but offsite from City Hall. The city shall also provide the OIG with sufficient and necessary equipment, office supplies, and office furnishings to enable the OIG to perform its function.

#### 15. Organizational Structure

- a) The Inspector General shall have the power to establish personnel procedure and to appoint, employ, contract, and remove such assistants, employees, consultants, and personnel including but not limited to legal counsel, as deemed necessary for the efficient and effective administration of the activities of the office subject to the requirements of Civil Service Rules.
- b) The Office of Inspector General shall include a division of investigation and a division of audit.

# 16. Quality Review

Audits, investigations, inspections and reviews shall be subject to annual quality assurance reviews by a third party Advisory Committee to include one (1) representative named by the City Council, one (1) representative from the Office of the Mayor, one (1) representative named by Louisiana Supreme Court, one (1) representative named by the National Association of Inspectors General, and one (1) representative named by the Ethics Review Board; said committee to be renewed annually. For the first year of this office, the New Orleans City Council will convene

within the first three (3) months to review and approve the guidelines and procedures governing this office. A copy of the written report resulting from this review shall be furnished to the Ethics Review Board, City Council, and Office of the Mayor. This report shall also be made available to the public, when requested.

17. Annual Work Plan

The IG shall present an annual work plan for the ensuing year to the Ethics Review

- Board no later than September  $\mathbf{1}^{\mathrm{st}}$  of each year. The plan shall include:
  - (b) a schedule of projects and anticipated completion dates; and

(a) Risk assessment criteria used in establishing the work plan;

(c) quality assurance procedures planned for implementation.

| 227 | 18. Subpoena Power  |
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| 228 | For purposes of an investigation or audit, the Inspector General may administer oaths   |
| 229 | and affirmations, subpoena witnesses, compel their attendance, take evidence, require   |
| 230 | the production of any records which the Inspector General deems relevant or material to |
| 231 | an investigation or audit.  |

# ADOPTED BY THE COUNCIL OF THE CITY OF NEW ORLEANS NOVEMBER 2, 2006

# OLIVER M. THOMAS, JR. PRESIDENT OF COUNCIL

# DELIVERED TO THE MAYOR ON NOVEMBER 3, 2006

APPROVED:

**DISAPPROVED**: NOVEMBER 8, 2006

# C. RAY NAGIN MAYOR

# RETURNED BY THE MAYOR ON NOVEMBER 9, 2006 AT 11:25 A.M.

# PEGGY LEWIS CLERK OF COUNCIL

ROLL CALL VOTE:

YEAS: Carter, Fielkow, Head, Hedge-Morrell, Midura, Thomas, Willard-Lewis - 7

NAYS: 0 ABSENT: 0

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